

Agency Director's Report for the Commission on Behavioral Health (Adult)

Agency: Rural Clinics

Representative: Ellen Richardson-Adams Date: 8/10/23

Reporting Period: 6/30/2023

Agency Caseloads/Waiting Lists

1. Program: Rural OP Counseling	Case Load: 625	Wait List: 183
2. Program: Medication Clinic	Case Load: 1705	Wait List: 139
3. Program: Service Coordination	Case Load: 215	Wait List: 74
4. Program: RMH	Case Load: 46	Wait List: 1
5. Program: Residential	Case Load: 8	Wait List: 0
6. Program:	Case Load: 2	Wait List: 1
7. Program:	Case Load:	Wait List:
8. Program:	Case Load:	Wait List:
9. Program:	Case Load:	Wait List:
10. Program:	Case Load:	Wait List:
11. Program:	Case Load:	Wait List:
12. Program:	Case Load:	Wait List:

Staffing

Percentage of Positions Vacant: 21%

Staffing Difficulties (Give a brief description):

We are celebrating staff retirements and recruiting for their replacements. Our primary focus for hiring continues to be intern or fully licensed therapists and psychologists.

Program Highlight/Difficulties and Summary

Program Difficulties:

Certain geographical locations of the clinics have been impacted from retirements such as Battle Mountain and Yerington, so we are making provisions through staff assignments and working on hiring replacements.

Program Changes and/or Successes:

We launched our "We Love Kids" campaign this summer to celebrate kids and families who attend our clinics. Each clinic has been creative in making kid specific activities in the waiting room. The goal is to make the clinic a warm and welcoming place to be, and to help de-stigmatize mental health services.

Summary Statement to the Commission:

Rural Clinics has put out new media material for the Elko in-person crisis response teams and new materials for the CARE immediate team across the rural areas of Nevada.